



RIVER DISTRICT
ENERGY

Tariff

Stating Definitions, Terms and Conditions, and Rates

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River District Energy

Order Number: 678812

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1 Definitions

Commission: The British Columbia Utilities Commission

Customer: Any person, partnership, corporation, organization, company or Government agency served by the District Energy Utility and provided with a meter by the Company at any one Premises, or has filed an application for Service that has been approved by the Utility.

Delivery Point: The outlet of the Energy Transfer Station unless otherwise specified in the Service Agreement.

District Energy Utility: Refers to the thermal energy system owned by the Utility delivering thermal energy to its Customers.

Energy Transfer Station: Equipment owned by the Utility and used to meter, for billing purposes, the amount of energy consumed in a designated building, and to transfer thermal energy from the distribution system to the building mechanical system in a designated building, and includes pipes for the supply and return of hot water, valves, controls, meters and separate heat exchangers for domestic hot water and space heating.

Month: A period of time, for billing purposes, of 27 to 34 consecutive days.

Premises: A building or designated strata property which is subject to a Service Agreement.

Rate Schedule: The schedule attached which lists the various fees and charges relating to service provided by the Utility as approved from time to time by the British Columbia Utility Commission.

Service: The provision of thermal energy or other related Service by the Utility.

Service Agreement: An agreement between the Utility and a Customer for the provision of Service.

Service Line: That portion of the Utility distribution system extending from a Main or a service header to the inlet of the Energy Transfer Station.

Service Related Charges: Can include application fees, service line installation fees, late payment charges plus Social Services Tax, HST, GST, or other taxes related to these charges.

Utility: Refers to River District Energy Limited Partnership carrying on the business of a District Energy Utility.

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2 Terms and Conditions

2.1 Application and Service

2.1.1 Application for Service

Applicants for residential or non-residential service shall make an application for service on the form provided by the Utility and, when signed by the Customer and accepted by the Utility, the form together with the terms and conditions of this Tariff becomes the agreement under which thermal energy is delivered to the Customer. The Customer shall not substantially increase his connected load without the approval of the Utility and shall not use thermal energy for any other purpose than that for which the application is made.

2.1.2 Re-Application for Service

If a Service Agreement is terminated by a Customer and, if the prior Customer or spouse, servant or agent of that person applies for a new Service Agreement on the same rate schedule within 12 months of the most recent termination date for the same Premises, then the applicant shall pay the greater of:

- a) The costs that the Utility estimates that it will incur in making the restoration or reconnection of the service, or
- b) The sum of the capacity charge per the Rate Schedule which a Customer would have paid between the time of termination and the time of application for a new Service Agreement on the appropriate Rate Schedule.

2.1.3 Conditions on Use for Service

A Customer shall use thermal energy only for the purpose permitted under the Rate Schedule for which application is or was made. A Customer must not increase the maximum rate of consumption delivered to it by the Utility from that which may be consumed by the Customer under the applicable Rate Schedule nor significantly change its connected load without written approval of the Utility. The Utility may conduct periodic reviews of the quantity of thermal energy delivered and the rate of delivery to a Customer to determine if the appropriate Rate Schedule is being applied to that Customer and to change the Rate Schedule if warranted.

2.1.4 Assignment

A Customer shall not transfer or assign a Service Agreement without the prior consent of the Utility.

2.1.5 Meter Installations

In order to bill the Customer for thermal energy delivered, the Utility will install one Energy Transfer Station on the Customer's Premises in a location as determined by the Utility and

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agreed upon by the Customer. No Energy Transfer Stations or related equipment will be installed, connected, moved or disconnected except by the Utility's authorized employees, contractors, agents or by other persons without the Utility's written permission.

2.1.6 Equipment and Facilities on Private Property

The Utility is not responsible for any facilities and equipment on the Customer's Premises beyond the Energy Transfer Station. The Utility will only maintain its Service Lines and Energy Transfer Stations located on the Customer's property. All Customer-owned equipment used to connect to, and down stream of, the thermal energy system shall be approved by and installed in a manner satisfactory to the Utility and the local inspection authority.

2.1.7 Connections and Disconnections

No connections, disconnections, extensions, replacements or any other changes are to be made to the thermal energy distribution system, including any Energy Transfer Station, by anyone other than authorized Utility employees, contractors or agents or other persons authorized in writing by the Utility.

2.1.8 Service Reconnections

A Customer shall pay a Reactivation Charge when service is reconnected within one year to Premises disconnected for the following reasons:

- a) At the request of the Customer, or
- b) To permit the Customer to make alterations to or on the private property, or
- c) To permit a test of the meter at the request of the Customer and the meter is determined by the Utility to be accurate, or
- d) Because the Utility was ordered to disconnect by the appropriate inspection authority, or
- e) For breach of the Tariff.

The Reactivation Charge will be equal to the greater of:

- a) The costs that the Utility estimates that it will incur in making the restoration or reconnection of the service, or
- b) The sum of the capacity charge per the Rate Schedule which a Customer would have paid between the time of termination and the time of application for a new Service Agreement on the appropriate Rate Schedule.

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2.1.9 Resale/Unauthorized Use or Supply

Unless authorized in writing by the Utility, a Customer shall not sell or supply thermal energy supplied to it by the Utility to other person or use thermal energy supplied to it by the Utility for purposes other than as specified in the Service Agreement.

2.1.10 Metering

In order to determine for billing purposes the quantity of thermal energy consumed by the Customer, an Energy Transfer Station will be installed by the Utility on the Customer's Premises at a location most convenient to the Utility. The Customer shall take reasonable care of and protect all meters and apparatus belonging to the Utility on the Customer's Premises, and shall pay the Utility the cost of any such meters or apparatus broken, missing or damaged except to the degree that the Customer can show that the meter or apparatus was broken, missing or damaged due to a defect therein or to any act or omission of the Utility's servants or agents. All meters, piping or other apparatus furnished by the Utility must remain property of the Utility and must not be moved or removed from the Premises without the written consent of the Utility.

2.1.11 Meter Reading

The interval between consecutive meter readings shall be at the sole discretion of the Utility. The meter will normally be read at monthly intervals for Customers.

2.1.12 Meter Testing

Any Customer who doubts the accuracy of the meter may request to have the meter tested by an Original Equipment Manufacturer. Should the meter be found to be inaccurate by the Original Equipment Manufacturer, the Utility will refund the inspection fee to the Customer. If testing indicates that the meter is recording correctly, the Customer must pay the Utility for the cost of removing, replacing and testing the meter as set out in the Rate Schedule.

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2.1.13 Extension Policy

The Customer acknowledges the following terms and conditions will apply to the Utility's determination of whether or not to extend the District Energy Utility to service properties outside the River District area.

- a) Ownership: All components of the District Energy Utility will be and remain the property of the Utility.
- b) Economic test: Applications to extend the District Energy Utility to Customers outside the River District area and the parcels owned by the City of Vancouver west of and immediately adjacent to Kerr Street, will be subject to an economic test approved by the Commission. In accordance with the Commission's Utility System Test Guidelines, the economic test will be a discounted cash flow analysis of the projected revenue and costs associated with the extension of the District Energy Utility. The proposed extension will be deemed to be economic and constructed if the results of the economic test indicated a net present value equal to or greater than zero.
- c) Revenue: The projected revenue used in the economic test will be established by the Utility by:
 - i. Estimating the consumption and number of Customers to be served by the extension.
 - ii. Projecting when the Customers will be Served.
 - iii. Estimating the revenue to be received from each Customer Served by the extension.
- d) Costs: The costs used in the economic test will include, without limitation:
 - i. Projected labour, material and other costs necessary extend the District Energy Utility to serve the new Customers.
 - ii. The appropriate allocation of overhead associated with constructing the extension.
 - iii. Projected incremental operating and maintenance costs necessary to serve the new customers.
 - iv. Applicable taxes and appropriate return on investment as approved by the Commission.
 - v. Depreciation expense related to the capital extension.

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In cases where additional capacity is constructed to satisfy anticipated future demand requirements, the difference in cost between the constructed capacity and capacity adequate to serve only those Customers supporting the particular application may be eliminated from the economic test.

- e) Contributions in aid of construction: If the economic test results indicate a negative net present value, the District Energy Utility extension may proceed provided that the shortfall in revenue is eliminated by contributions in aid of construction by or on behalf of Customers to be served by the extension, or if there are non-financial factors offsetting the revenue shortfall that are deemed to be acceptable by the Commission, the Utility may finance the contributions in aid of construction for Customers.
- f) Security: In situations where the financial viability of a District Energy Utility extension is uncertain, the Utility may require a security deposit in cash or an equivalent form acceptable to the Utility.

2.1.14 Tampering and Maintenance of Customer Equipment

- a) A person must not tamper, interfere with, damage, destroy, install, connect, move or disconnect any part of the district energy system.
- b) An owner of a Premises must maintain and repair the building mechanical system from the Point of Delivery to the extent that the Utility does not need to clean any heat exchanger in the Energy Transfer Station more often than once in each calendar year, including:
 - i. Keep the building mechanical system free of foreign material so as to prevent fouling of the heat exchangers at the Energy Transfer Station.
 - ii. Treat water in the building mechanical system sufficiently to prevent corrosion of the heat exchangers at the Energy Transfer Station.
- c) An owner of a Premises must advise the Utility immediately of any damage to the district energy system.
- d) An owner of a Premises must not construct any structure which obstructs access to a distribution system extension, Energy Transfer Station, or any part of the district energy system above ground or underground.
- e) An owner of a Premises must take reasonable care of and protect all equipment installed by the Utility on the Premises.

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2.2 Billing

2.2.1 Billing

- a) Bills will be rendered on the basis of the Customer's Service Agreement, the Rate Schedules under which the Customer is provided Service and the Fees and Charges contained in the Rate Schedule.
- b) If meter readings cannot be obtained for any reason, consumptions may be estimated by the Utility and used for billing purposes and the next bill, which is based on actual meter readings, will be adjusted for the difference between estimated and actual use over the interval between meter readings.
- c) If any meter fails to register or registers incorrectly, the consumption may be estimated by the Utility and used for billing purposes, subject to the Back Billing Conditions laid out in this Tariff.
- d) If the Customer terminates a Service Agreement, the Utility may estimate the final meter reading for final billing.
- e) Bills will be rendered as often as deemed necessary by the Utility, but generally on a Monthly or bi-Monthly basis. The due date for payment of bills shown on the face of the bill is the first business day after:
 - i. The twenty first (21st) calendar day following the billing date, or
 - ii. Such other period as agreed upon by the Customer and the Utility.
- f) Bills shall be paid via electronic means, regular mail or at the business office of the Utility.
- g) Customers requesting historical billing information may be charged the cost of processing and providing this information.

2.2.2 Billing of Fractional Units

A billing unit which would include a fraction shall be deemed to be the nearest whole unit below the fraction. The minimum billing unit shall, except where context otherwise requires, be deemed to be 1kWh, 1kW or 1m² as applicable.

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2.2.3 Back Billing

Minor adjustments to a Customer's bill do not require back billing treatment to be applied.

a) Definition

Back-billing means the rebilling by a Utility for services rendered to a Customer because the original billings are discovered to be either too high (over-billed) or too low (under-billed). The discovery may be made by either the Customer or the Utility. The cause of the billing error may include any of the following non-exhaustive reasons or a combination thereof:

- i. Stopped meter
 - ii. Metering equipment failure
 - iii. Missing meter now found
 - iv. Switched meters
 - v. Double metering
 - vi. Incorrect meter connections
 - vii. Incorrect meter multiplier
 - viii. Incorrect use of any prescribed apparatus respecting the registration of a meter
 - ix. The application of an incorrect rate
 - x. Incorrect reading of meters or data processing
 - xi. Tampering, fraud, theft or any other criminal act
- b) Where metering or billing errors occur and the Customer does not request that the meter be tested, the consumption and demand will be based upon the records of the Utility for the Customer, or the Customer's own records to the extent they are available and accurate, or if not available, reasonable and fair estimates may be made by the Utility. Such estimates will be on a consistent basis within each Customer class or according to a contract with the Customer, if applicable.
- c) If there are reasonable grounds to believe that the Customer has tampered with or otherwise used the Utility's service in an unauthorized way, or evidence of fraud, theft or other criminal act exists then the extent of back-billing will be for the duration of the unauthorized use, subject to the applicable limitation period provided by law, and the


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provisions of items (f), (g), (h), and (i) below do not apply. In addition, the Customer is liable for the direct administrative costs incurred by the Utility in the investigation of any incident of tampering, including the direct costs of repair or the replacement of equipment. Under-billing resulting from circumstances described above will bear interest at the rate normally charged by the Utility on unpaid accounts from the date of the original under-billed invoice until the amount under-billed has been paid in full.

- d) In every case of under-billing or over-billing, the cause of the error will be remedied without delay and the Customer will be promptly notified of the error and of the effect upon the Customer's outgoing bill.
- e) In every case of over-billing, the Utility will refund to the Customer all money incorrectly collected for the duration of the error, subject to applicable limitation period provided by law. Simple interest, computed at the Royal Bank prime bank loan rate on a monthly basis, will be paid to the Customer.
- f) Subject to item (c) above, in every case of under-billing, the Utility will back-bill the Customer for the shorter of:
 - i. The duration of the error, or
 - ii. One year or as set out in a special or individually negotiated contract with the Utility.
- g) Subject to item (c) above, in all cases of under-billing, the Utility will offer the Customer reasonable terms of repayment. If requested by the Customer, the repayment term will be equivalent in length to the back-billing period. The repayment will be interest free and in equal installments corresponding to the normal billing cycle. However, delinquency in payment of such installments will be subject to the usual late payment charges.
- h) Subject to item (c) above, if a Customer disputes a portion of the back-billing due to under-billing based upon either consumption, demand or duration of the error, the Utility will not threaten or cause the discontinuance of service for the Customer's failure to pay that portion of the back-billing, unless there are no reasonable grounds for the Customer to dispute that portion of the back-billing. The undisputed portion of the bill shall be paid by the Customer and the Utility may threaten or cause the discontinuance of service if such undisputed portion of the bill is not paid.
- i) Subject to item (c) above, back-billing in all instances where changes of occupancy have occurred, the Utility will make a reasonable attempt to locate the former Customer. If,

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after a period of one year, such Customer cannot be located, the over or under-billing applicable to them will be cancelled.

2.2.4 Late Payment Charge

If the amount due on any bill has not been paid in full on or before the due date shown on such bill, and if the unpaid balance is \$15 or more, a further bill will be rendered to include the overdue amount plus a late payment charge as set out in the Rate Schedule. Notwithstanding the due date shown, to allow time for payments made to reach the Utility, and to coordinate billing of late payment charges with scheduled billing cycles, the Utility may, in its discretion, waive late payment charges on payments not processed until a number of days after the due date.

2.2.5 Returned Cheque Charge

If a cheque received by the Utility from a Customer in payment of any account is returned by the Customer's bank, trust company or financial institution for the reason of not sufficient funds (NSF), or any reason other than clerical error, a returned cheque charge as set out in the Rate Schedule, for processing each returned cheque will be added to the amount due and payable by the Customer whether or not the service has been disconnected.

2.2.6 Account Charge - Existing Installation

When a change of Customer occurs, an account charge, as set out in the Rate Schedule, shall be paid by the new Customer with respect to each account in that Customer's name for which a separate bill is rendered by the Utility.

2.2.7 Security for Payment of Bills

- a) A Customer who has not established or maintained credit to the satisfaction of the Utility may be required to provide a security deposit or equivalent form of security, the amount of which may not exceed the estimated total bill for the two highest consecutive months' consumption of Thermal Energy by the Customer.
- b) A security deposit or equivalent form of security is not an advance payment.
- c) The Utility will pay interest on a security deposit at the rate and at the times specified in the Rate Schedule. If a security deposit is returned to a Customer for any reason, the Utility will credit any accrued interest to the Customer's account at that time. No interest is payable on any unclaimed deposit left with the Utility after the account for which it is security is closed, or on a deposit held by the Utility in a form other than cash.

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- d) A security deposit (plus any accrued interest) will be returned to the Customer after one year of good payment history, or when the Customer's Service Agreement is terminated pursuant to Section 4.3, whichever occurs first.
- e) If a Customer's bill is not paid when due, the Utility may apply all or any part of the Customer's security deposit or equivalent form of security and any accrued interest towards payment of the bill. Under these circumstances, the Utility may still elect to discontinue services to the Customer for failure to pay for services.
- f) If a Customer's security deposit or equivalent form of security is appropriated by the Utility for payment of an unpaid bill, the Customer must re-establish the security deposit or equivalent form of security before the Utility will reconnect or continue services to the Customer.

2.3. Provision of Service

2.3.1 Refusal to Provide Service and Discontinuance of Service

The Utility may refuse to provide service or may discontinue with 48 hours written notice, service to any Customer (or Applicant) who:

- a) Failed to fully pay for services at any or all Premises on or before the due date, or
- b) Failed to pay any required security deposit, equivalent form of security, or post a guarantee or required increase in it, by the specified date, or
- c) Is in receivership or bankruptcy, or operating under the protection of any insolvency legislation and has failed to pay any outstanding bills to the Utility.

The Utility may refuse to provide service or may discontinue service without notice, to any Customer (or Applicant) who:

- a) Refused to provide reference information and identification acceptable to the Utility, when applying for service or at any subsequent time on request by the company, or
- b) Breached the terms and conditions upon which service is provided by the Company, or
- c) Has defective pipes, appliances or fittings in the Premises, or
- d) Uses thermal energy in such a manner, as in the opinion of the Utility may lead to a dangerous situation or cause undue or abnormal fluctuations in the distribution system, or

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- e) Fails to make modifications or additions to the Customer's equipment which have been required by the Utility in order to prevent the danger or control of the fluctuations described above, or
- f) Fraudulently misrepresents to the Utility its use of thermal energy or the volume delivered, or
- g) Has his/her Service Agreement terminated for any reason, or
- h) Stops consuming thermal energy on the Premises.

The Utility shall not be liable for the injury, loss or damage suffered by any Customer by reason of the discontinuation of or refusal to provide service as aforesaid.

2.3.2 Term of Service Agreement

The initial term of a Service Agreement will be as follows:

- a) Where a new Service Line is required to provide service, five years, or
- b) Where a District Energy Utility extension is required to provide service, for a period of time fixed by the Utility but not exceeding the number of years used to calculate the revenue in the District Energy Utility extension economic test.

2.3.3 Termination of Service

A Customer may apply for termination of Service by giving the Utility at least 30 days notice. The Customer is not released from any previously existing obligations to the Utility by terminating the Service. All equipment associated with providing thermal energy to the Customer remains the property of the Utility.

2.3.4 Access to Premises and Equipment

The Utility's agents, contractors and employees shall have, at all reasonable times, free access to the Energy Transfer Stations and associated apparatus and pipes on the Customer's Premises to ascertain the quantity or method of use of Service, as well as for the purpose of reading, testing, repairing or removing Energy Transfer Stations and ancillary equipment, turning thermal energy on and off, conducting system leakage surveys, stopping leaks and examining pipes, fittings, connections and appliances or other activity consistent with carrying out the business of the Utility.

2.3.5 Curtailment of Services

The Utility will use its best efforts to provide the constant delivery of thermal energy and the maintenance of unvaried pressures. The Utility may require any of its Customers, at all times or

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between specified hours, to discontinue, interrupt or reduce to a specified degree or quantity, the delivery of energy for any of the following reasons or purposes:

- a) In the event of a temporary or permanent shortage, whether actual or perceived by the Utility, or
- b) In the event of a breakdown or failure of the supply of energy to the Utility or of the Utility's storage, distribution or transmission systems, or
- c) In order to comply with any legal regulations, or
- d) In order to make repairs or improvements to any part of the distribution, storage or transmission systems, or
- e) In the event of fire, flood, explosion or other emergency in order to safeguard persons or property against the possibility of injury or damage.

Any such requirement may be communicated to any Customer or Customers or to all Customers by either or both of the following means, that is to say, public notices in the press and announcements over radio, and may be communicated to any individual Customer by either or both of the following means, that is to say, notice in writing (either sent through the email, mail or left at the premises where service is received, or served personally) and oral (which may be by telephone) communication. Any notice of the termination of any requirement may be communicated similarly.

If in the opinion of any official of the Utility any Customer has failed to comply with any requirement of the Utility communicated as aforesaid, the Utility shall be at liberty, after notice to the Customer is communicated as aforesaid, to discontinue service to such Customer

The Utility shall not be liable for any loss, injury, damage or expenses occasioned to or suffered by any Customer for or by reason of making of any such requirement or the discontinuance of service to him as aforesaid.

2.3.6 Disturbing Use

All equipment for which thermal energy is supplied shall be subject to the reasonable approval of the Utility and the Customer shall take and use the thermal energy so as not to endanger apparatus or cause any undue or abnormal fluctuations on the Utility's system. The Utility may require the Customer, at his own expense, to provide equipment which will reasonably limit such fluctuations or disturbances and may refuse to supply thermal energy or suspend the supply thereof until such equipment is provided.

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2.4 Liability Provisions

2.4.1 Liability

- a) The Utility will endeavor to provide a regular and uninterrupted supply of thermal energy, but it does not guarantee a constant supply of thermal energy or the maintenance of unvaried temperatures. The Utility, its employees, contractors or agents are not responsible or liable for any loss, injury (including death), damage or expense incurred by any Customer or any person claiming by or through the Customer, caused by or resulting from, directly or indirectly, any discontinuance, suspension, or interruption of, or failure or defect in the supply or delivery or transportation of, or refusal to supply, deliver, or transport thermal energy, or provide Service, unless the loss, injury (including death), damage or expense is directly attributable to the gross negligence or willful misconduct of the Utility. Its employees, contractors and agents are not responsible for any loss of profit, loss of revenues or other economic loss even if the loss is directly attributable to the gross negligence or willful misconduct of the Utility, its employees, contractors or agents.
- b) The thermal energy service may be temporarily suspended to make repairs or improvements to the system or in the event of fire, flood or other sudden emergency. The Utility will, whenever practicable, give notice of such suspension to the Customer and will restore service as soon as possible. Telephone, newspaper, flyer, radio or other acceptable announcement methods may give such notice. The Utility shall not be liable for any loss, injury or damage caused by or arising out of any such suspension of service.
- c) The Customer is responsible for all expense, risk and liability with respect to the use or presence of thermal energy on Utility owned facilities serving the Customer's Premises before it passes the Delivery Point in the Customer's Premises, if any loss or damage caused by or resulting from failure to meet that responsibility is caused, or contributed to, by the act or omission of the Customer or a person for whom the Customer is responsible.
- d) The Customer is responsible for all expense, risk and liability with respect to the use or presence of thermal energy after it passes the Delivery Point.
- e) The Customer is responsible for all expense, risks and liability with respect to all Energy Transfer Stations or related equipment at the Customer's Premises unless any loss or damage is directly attributable to the negligence of the Utility, its employees, contractors or agents, or is caused by or resulting from a defect in the equipment. The Customer must prove such negligence or defect.
- f) The Customer will indemnify and hold harmless the Utility, its employees, contractors and agents from all claims, loss, damage, costs or injury (including death) suffered by

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the Customer or any person claiming by or through the Customer or any third party caused by or resulting from the use of thermal energy by the Customer or in the Customer's Premises, or from the Customer or Customer's employees, contractors or agents damaging the Utility's facilities.

2.5 Miscellaneous Provisions

2.5.1 Taxes

The rates and charges set out in this Tariff do not include Social Services Tax, GST, PST, HST, applicable franchise fee, or any other tax which the Utility may be lawfully authorized or required to add to its normal rates and charges, other than royalties payable to the City of Vancouver and property taxes.

2.5.2 Rates

The rates to be charged by and paid to the Utility for service shall be the rates set out in the Rate Schedules from time to time in effect and contained in the Tariff of the Utility which may be inspected during business hours at the Utility's office.

2.5.3 Special Contracts and Supplements

In unusual circumstances, special contracts and supplements to terms and conditions in the Tariff may be negotiated between the Utility and the Customer and submitted for approval by the Commission where a supplemental fee, minimum rate or revenue stream is required by the Utility to ensure that the provision of service to the Customer is economic.

2.5.4 Net Metering Tariff

The Utility will examine the possibility of a Customer implemented system that could provide thermal energy. The Customer will be compensated at a rate that reflects the value of the supplied energy to the District Energy Utility.

2.5.5 Conflicting Terms and Conditions

Whenever anything in these Terms and Conditions is in conflict with any special Terms or Conditions provided in any rate schedule, the Terms or Conditions provided in the Rate Schedule shall prevail and whenever anything in these Terms and Conditions or in any Rate Schedule is in conflict with the terms of any special contract the terms of such special contract shall prevail.

2.5.6 Miscellaneous

If any section, subsection, sentence, clause or phrase of this Tariff is for any reason held to be invalid by the decision of any Court of competent jurisdiction, the invalid portion shall be severed and the decision that it is invalid shall not affect the validity of the remainder of the Tariff.


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3 Rate Schedule

3.1.1 Availability

This Rate Schedule is available in all areas serviced by the Utility in the River District development provided adequate capacity exists in the Utility's system.

3.1.2 Rates and Charges

	2012	2013	2014	2015	2016
Capacity charge per m ² per month	0.47	0.49	0.51	0.53	0.55
Thermal energy charge per MW.h	30.71	31.92	33.18	34.48	35.84
Account Charge	\$25.00	The Account Charge is a single initial set up charge payable by each applicant for the service.			
Collection Charge on overdue accounts assigned for collection	\$45.00				
Returned Cheque Charge	\$20.00				
Late Payment Charge	1.5% per month (19.6% per annum) on outstanding balance				
Disputed Meter Testing Fees:	Actual cost of removal, testing and replacement.				

References to m² will be based upon floor area per issued development permit for each Premises.

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River District Energy

Order Number: 618812

Effective Date: February 17, 2012

Accepted: DEC 12 2012

BCUC Secretary: 